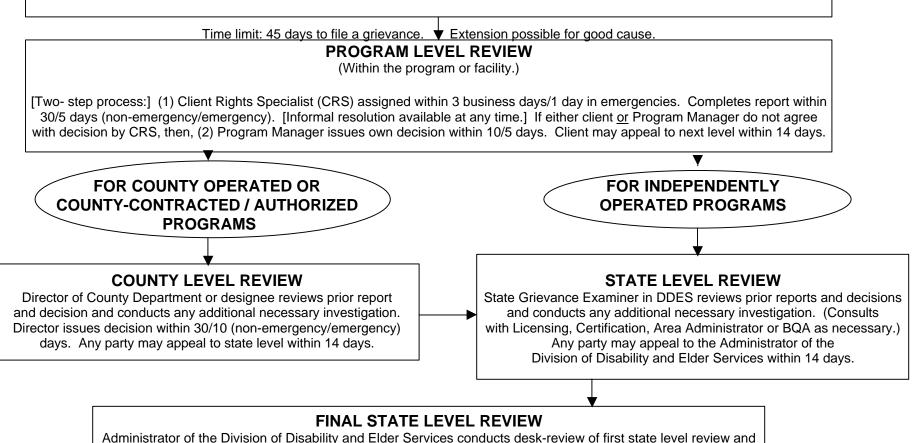
HFS 94 COMMUNITY GRIEVANCE RESOLUTION PROCEDURES

[Applies to adults and minors who receive services for a <u>mental illness</u>, <u>developmental disability</u>, or <u>substance abuse</u>, no matter from whom or from where the services are received.]

SERVICE PROVIDERS COVERED: Hospitals, Outpatient clinics, AODA providers, Vocational and Day Services, Crisis Programs, Community Support Programs, Residential Settings, Group and Foster Homes, Nursing Homes, Day Treatment, In-Home Programs, and any other program that provides services for mental illness, developmental disabilities, or substance abuse or for people protectively placed under Sec. 55.06, Wis. Stats.. EXCLUDED: Private practitioners who work alone. For them, any patient rights issues are to be resolved through licensing, private legal actions, etc.



Note: At any point in time, the client has the right under § 51.61(7), Stats., to take the matter to court.

all earlier documentation. Administrator may request additional information.

Parties may submit additional information and materials.